## **Bulk Upload Conversion Tool with Enhanced Features**

The Bulk Upload Conversion Tool has been enhanced to enable the system to select the best Source Trust claim. The system will take into consideration a number of factors with the objective of expediting processing of the newly submitted claim. To expedite processing, we recommend that your firm takes advantage of the System Specified feature when converting existing claims via the Bulk Upload Conversion Tool. You will still have the option of ignoring this feature and converting your preferred Source Trust claim.

To schedule a training webinar, please contact our Websupport department, Monday through Friday, 8:00AM to 4:30PM EST at 866.665.5790 or <u>websupport@wrgraceasbestostrust.com</u>.

1. To begin converting claims, first log into the Bulk Upload tool and click on the Get Template button.



2. The "Choose Template" box will appear with a list of templates that are available for downloading. Click on the "Convert Existing Claims" template to download it.

<ul> <li>Convert Existing Cla</li> </ul>	ims 🗲	Select "	Convert Existing Clain
C Edit Claims			
C New Claims			
C Get Claims			
C Edit Paid Claims			
C Upload Documents			
C Add Exposures			
Select Template to Populat	te		

3. The "**Choose Primary Trust**" box will appear with a drop-down of Trust that the user has access too. Select the Trust for the new claims submissions.

Choose Primary Trust	
Primary Trust:	Select a " <b>Trust</b> " <b>Note</b> : You may only select one Trust when downloading the " <b>Convert Existing Claims</b> " template.
OK Cancel	

4. After selecting the Trust and clicking the OK button. A "**Save BulkUpload Template**" box will appear prompting the user to save the new template. At this point the user may rename the file or leave the default name and select the directory where the new template will be stored.



5. After downloading the new template, double click on the file to open it. Find the tables located in the Tables view of the Access database and open the conversion table to begin entering data. The conversion table is the only table in this template that must be populated. If you have additional documents and exposures pertaining to the new claims, you may enter them in the tables provided.



6. To convert claims, the user will need only the Source claim numbers that will be used in the conversion process. The **attorneyid**, **injuryid** and **injurydate** do not have to be entered unless the values are changing from what they were on the original source claim. For example, you may convert a non-malignant claim to a new claim and upgrade the disease to a malignancy by entering the new disease in the injuryid.

conversionid - claimnumber -	attorneyid 🝷	injuryid 🝷	injurydate 🝷	sourcetrust 🝷	destinationtrust -	linked 🝷
1 32004206				21	22	

7. The claims used as the Source claim can be any claim that the user has access too. Although any claim can be used as the source, you may only convert to one Trust at a time.

claimnumber	 •	•	-	SO	urcetrust		destinationtrust 🔹
32004206						21	22
32003792					21		22
31002540				20		20	22
32004220						0 -	
				6	USG	*	22 T&N
				10	AWI		4 📄 🔹 🕨
				11	OC		
				12	FB		
				20	FLX		
				21	FER		
				22	T&N		
				27	CEL	*	
				•		6	

8. Now the system will use the Source claim entered by the user in the Conversion table, but they may take advantage of the Enhanced Conversion Process by electing to have the system specify the best claim to use in the conversion process by checking the bit labeled "usesystemspecifiedclaim".

claimnumber	sourcetrust 👻	destinationtrust 🝷	linked -	usesystemspecifiedclaim 🔻
12129817	12	2	1	Z

9. When the user sets this bit to allow the system to select the Source Trust claim, the "linked" field option may not be available depending upon the status and queue of the claim selected by the system. If the system selected a claim has an open release, the process will fail and a message stating that fact will be displayed in the READONLY\_results table.



10. After entering all of the necessary data in the conversion table, you may supplement the new claims with additional exposure and documents. As you can see, the claim numbers only appear in the 'conversionid' once they have been entered in the conversion table.



11. After entering all of the information into the necessary tables, close the template. Log back into the Bulk Upload Tool and click on the Upload Template Button.

1	Logout			
	Get Templat	e		
Ľ	Upload Templ	ate ┥	Click	"Upload Template

 The "Upload BulkUpload Database" box will open, prompting the user to select the "Convert Existing Claims" template. After selecting the correct template, click "Open" to begin conversion process..

Converting Claims	
Total Claims Processed:	4 of 4
Succeeded:	4
Failed:	0
Total Exposures Added:	2 of 2
Succeeded:	2
Failed:	0
Total Documents Processed	2 of 2
Succeeded:	0
Failed:	2
ок	]

13. The "**Converting Claims**" box will display the total number of claims that were successfully converted as well as the ones that failed. The next two sections display the number of exposures and documents that were successful and the number of exposures and documents that failed.

For the failed *exposures* and *documents*, open the template and their respective tables and check the message field which will provide a brief description of why they failed. On each of the documents table, you will see the following fields. After correcting the failed uploads, log back into the Bulk Upload tool and re-upload the conversion template with the corrections.

success -	message	•
False	File <c:\files\document\document.pdf> was not found.</c:\files\document\document.pdf>	
False	File <c:\files\document\document.pdf> was not found.</c:\files\document\document.pdf>	

14. If the user elected to have the system specify the Source claim, the READONLY\_results table will still display the Source claim entered by the user with a message stating that they must check the Conversion Summary document on the newly converted claim to view the system selected claim number.

Message

Claim Converted. Note: The system may have selected a different source claim due to your conversion options. Check the conversion summary document on-line for details.